

DTH END OF THE YEAR REPORT 2023



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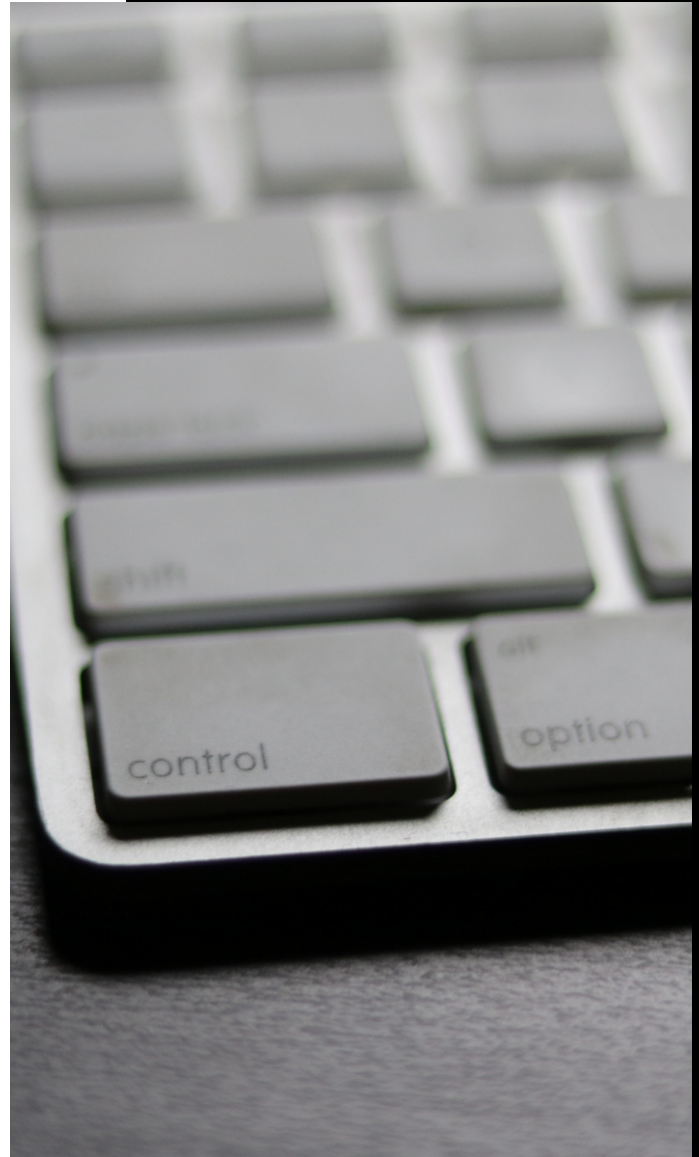
OVERVIEW

This year my one word was Refine. We have a lot of great things going on at SLCSD. I finally felt that I had my feet on the ground and could actually start to dive into what needed to be done to move SLCSD forward.

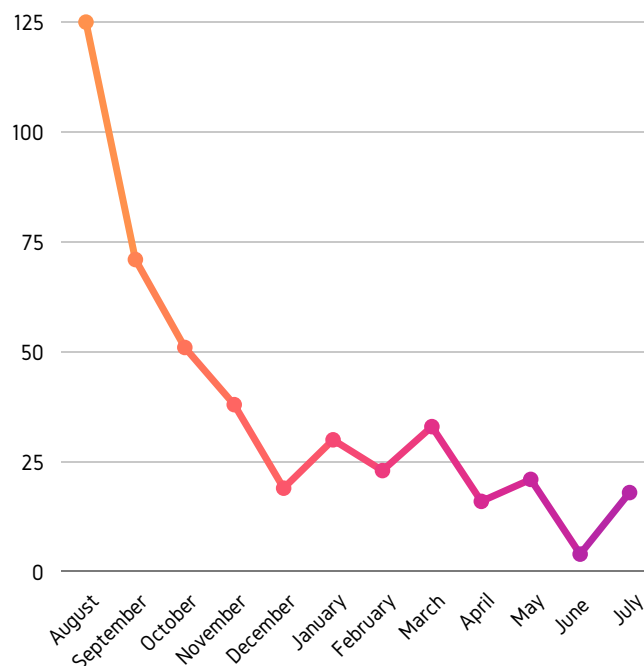
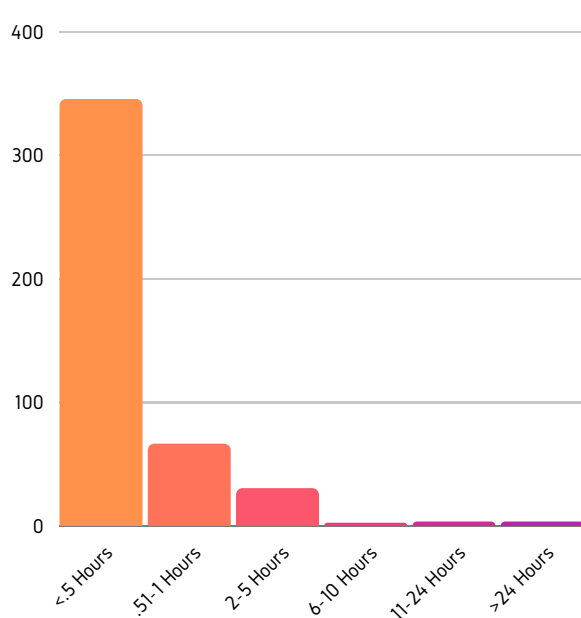
This year Laurie Huseman worked 1/2 time so those hours needed to be made up by someone. I utilized Beau Dielschneider for about an hour a day to fill in some voids. That has gone really well and next year he will have extended hours with me working on some new initiatives that we have spoken about.

Things on the horizon will be expanding the VR curriculum throughout the district, taking a deeper dive into the Cbersycurity that we currently have in place, and future save guards.

This year was great. The technology team will continue to try to improve the experience that students and staff have at SLCSD.



Trouble Tickets



HOURS OPEN

An ongoing goal of DTH is to be as available as possible to the staff. We are pleased to announce that trouble ticket data reveals over **95%** of technology-related issues were **closed** within **1 hour** and **99%** were **closed** within **1 day**.

CONCLUSION

We have amazing educators at Spirit Lake CSD. At DTH we continue to take pride in the ability to provide our staff with tools to aid in the instruction of our students. Although these tools provide powerful collaboration, creation, and communication capabilities they can also be incredibly frustrating when not working properly. We will continue to make staff and students our priority in 2022-23 and work to ensure the devices we provide enable 21st-century learning opportunities both in and outside the classroom, as well as virtually.

E-RATE 22-23



Universal Service
Administrative Co.

E-rate is a program that provides discounts to assist eligible schools in obtaining affordable internet access. This year we applied and were granted funds to be allocated towards internet access (\$9,720 for the 2023-24 school year) on an updated 5-year contract with Premiere Communications. This contract will save the district over \$48,000 over a 5-year period while doubling our bandwidth in the first 2 years and increasing it by 5 times in the last 3 years of the contract.

We also started the process of beefing up our network infrastructure.

We will be replacing 1/2 of our network switches and the fiber that connects them. We will also be replacing 1/2 of the access points. This will set us up for the new and faster WiFi 6. At this point, we do not need the speed and bandwidth that this provides. We will someday though. We did need to replace some of the fiber in the district. We want to continue to be forward-focused whenever we make changes in the district.

DEVICE REFRESH

This year we put a new touchscreen TVs in all the elementary classrooms and also the math classrooms in the middle school. I think this was a big success. I have to hand it to the teachers. We did not get the carts until two weeks before school started and they got to use them for the first time a few days before school started. They continued to learn and share with each other as the year went along.



GOGUARDIAN

GoGuardian is content-filtering software that connects with our student's G-Suite for Education accounts. GoGuardian notifies DTH, administrators, and counselors of inappropriate and self-harm searches and site visits by students in the district. We will expand this service by adding Beacon to it. This is a service that they have put effort into to be proactive when someone is searching self harm and other harm to students.