

DTH END OF THE YEAR REPORT 2024



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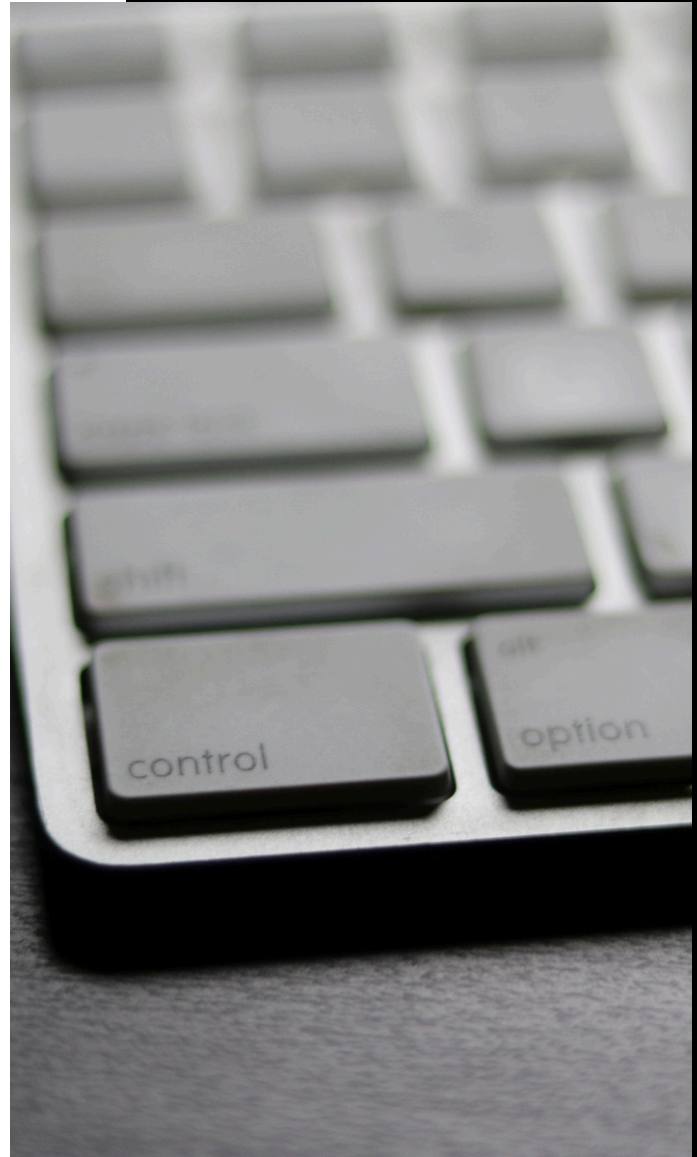
OVERVIEW

This was a great year. We finished up the new visual technology update. This saw us take our projectors that were around 15 years old and replace them with the teachers' choice of a touchscreen TV or a Non-Touch TV with an iPad.

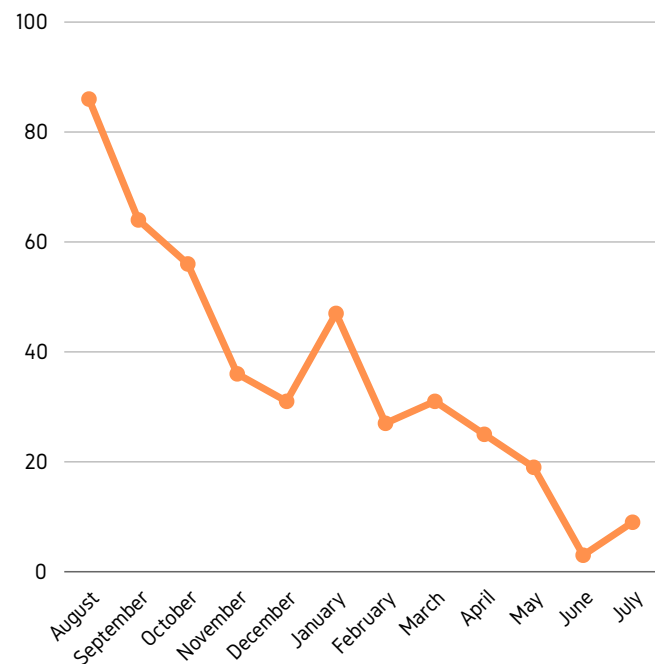
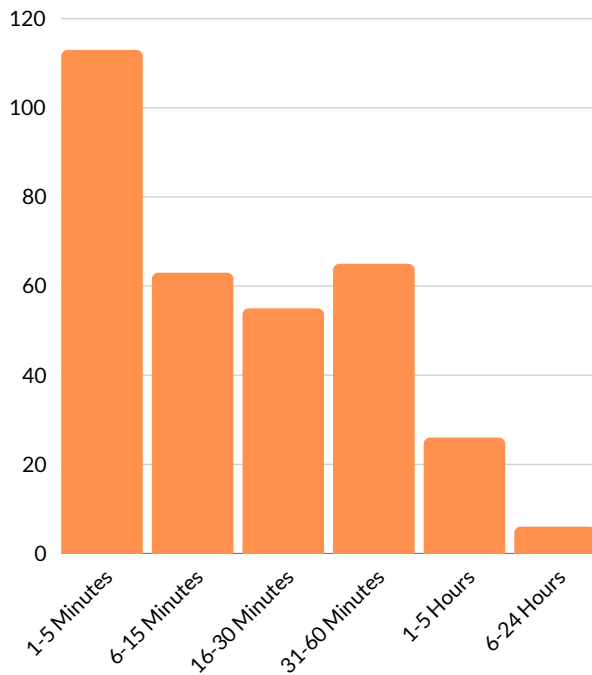
I got Beau Dielschneider 1/2 time this year, which was really helpful. We were able to do some internal vulnerability testing and shore up some spots that we felt needed securing. Unfortunately, Beau has decided to take a different position. Although he will be missed Andrew Larson has stepped in and has hit the ground running.

Things on the horizon will be refreshing the staff computers and changing the way we refresh technology in the future to make it easier on the budget from year to year. We will continue to make Cybersecurity a priority.

This year was great. The technology team will continue to try to improve the experience that students and staff have at SLCS.



Trouble Tickets



HOURS OPEN

An ongoing goal of DTH is to be as available as possible to the staff. We are pleased to announce that trouble ticket data reveals over **93%** of technology-related issues were **closed** within **1 hour** and **100%** were **closed** within **1 day**.

CONCLUSION

We have amazing educators at Spirit Lake CSD. At DTH we continue to take pride in the ability to provide our staff with tools to aid in the instruction of our students. Although these tools provide powerful collaboration, creation, and communication capabilities they can also be incredibly frustrating when not working properly. We will continue to make staff and students our priority in 2024-25 and work to ensure the devices we provide enable 21st-century learning opportunities both in and outside the classroom, as well as virtually.

E-RATE 22-23



**Universal Service
Administrative Co.**

E-rate is a program that provides discounts to assist eligible schools in obtaining affordable internet access. This year we applied and were granted funds to be allocated towards internet access (\$9,720 for the 2024-25 school year) on an updated 5-year contract with Premiere Communications. This contract will save the district over \$48,000 over a 5-year period while doubling our bandwidth in the first 2 years and increasing it by 5 times in the last 3 years of the contract.

DEVICE REFRESH

This year we continued the visual refresh by allowing the teachers to choose between a touchscreen TV or a Non-Touch TV with an iPad. Most of our rooms have been outfitted with these TVs. We are also looking at refreshing the technology in a more budget-friendly way. Instead of having years in which we spend large amounts, we will streamline the spending so that the budget each year is about the same.



GoGuardian is content-filtering software that connects with our students' G-Suite for Education accounts. GoGuardian notifies DTH, administrators, and counselors of inappropriate and self-harm searches and site visits by students in the district. We expanded this service by adding Beacon to it. This is a service that they have put effort into to be proactive when someone is searching for self-harm and other harm to students. I think this seemed to be a positive addition for counselors.

We also added GoGuardian Teacher. This allows teachers to see what is on the students' screens when they are working. They can also share their own screen and drive the computer so students can see where to go and what to do.